

## The myNEXUS Social Determinants of Health (SDOH) Program helps remove social barriers to care

### Our process:

We assess, address, and integrate members' clinical and social needs to ensure whole-person care

### How it works:

NexLYNC, our transformative provider portal, combines with our proprietary network model to improve the way post-acute care is coordinated and delivered. We support members to reduce risk for readmission and ER utilization through a two-visit engagement model:

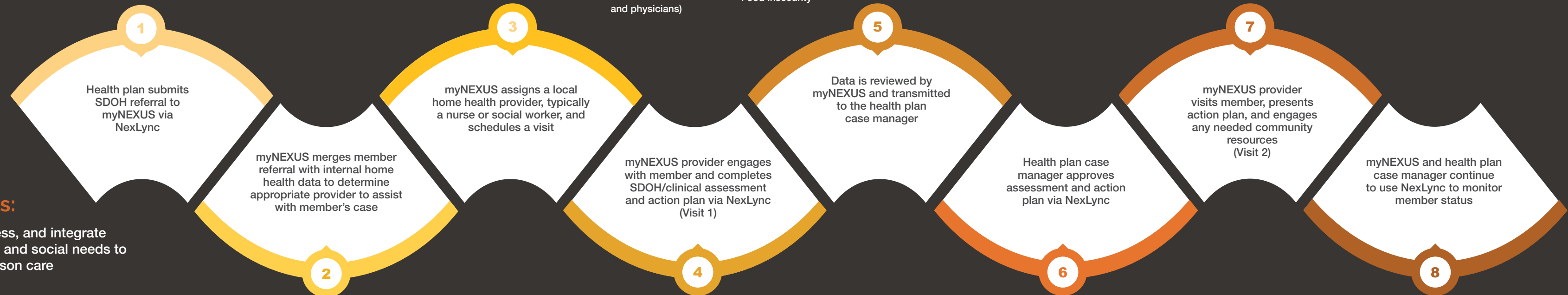
#### VISIT 1:

Conduct a comprehensive assessment to identify barriers and recommend mitigations. We assess:

- Caregiver information
- Medications
- Provider coordination (home care, payers, and physicians)
- Housing challenges
- Education and literacy
- Personal safety
- Food insecurity
- Lack of transportation
- Utilities
- Financial strain

#### VISIT 2:

Perform recommended interventions and organize support for addressing identified social barriers to care



For more information please click [here](#)